PROVIDER ALERT
2020 Network Audit Tool Updates
December 2, 2019

Alert Summary: This alert introduces the audit tools that have been revised for 2020, as well as new audit tools for Youth Empowerment Services (YES) Services. These tools will be effective January 1, 2020.

Dear Provider:

It is Optum's policy to review our network audit tools at least annually. Our audit tools have been reviewed and approved for use in 2020. Changes to the tools are outlined in the "*Audit Tool Change Index for 2020*". This change index, along with the updated tools, will be posted on optumidaho.com > *For Network Providers* > *Guidelines & Policies* > *Network Provider Audit Tools* on December 2, 2019 with an effective date of January 1, 2020. The following tools have been revised for 2020:

➢ Treatment Record Review Tool
➢ Skills Building Youth Record Tool
➢ Peer Support Record Tool
➢ Peer Support Site Audit Tool

We are also introducing three new tools for the YES Program:
➢ YES Program Review Tool
➢ Respite Care Record Tool
➢ Targeted Care Coordination Tool

Optum will begin using the new tools on January 1, 2020. The YES Services tools will provide an opportunity for technical assistance and guidance for the YES Services to create a strong foundation as we continue to implement the new system of care.

Any questions about this alert can be directed to your designated regional Provider Quality Specialist (PQS) using the contact information below:

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Thank you,

The Optum Idaho Team