



# PROVIDER ALERT

## Updated Utilization Management Template

May 15, 2015

Dear Provider:

Thank you for your feedback on our recent Provider Satisfaction Survey. Based on your feedback, we have changed the Utilizations Management Template in 3 key areas:

1. We've included an area to document either DSM-IV or DSM-5 diagnoses.
2. You can now request a specific end date on the authorization for those cases where a shorter authorization period is desired
3. We've added a reminder that, as per our recent auto-dialer message sent out on 2/21/2015, Optum may extend some (but not all) authorization periods at our discretion. We ask you to continue requesting services in 90-day increments.

**This updated form is now available for your use at [www.optumidaho.com](http://www.optumidaho.com), under the Providers tab, submenu Provider Forms, listed as the Utilization Management Authorization Template.**

We are continuously assessing our Utilization Management processes and further changes designed to improve efficiency will be forthcoming.

You may direct all questions to our provider customer service line which can be accessed by dialing **(855) 202-0983** and choosing **option number 1**.

Thank you,

Optum Idaho Clinical Team