



PROVIDER ALERT

Individual Therapy & Family Therapy on the Same Day

April 6, 2015

Dear Provider,

Optum will be accommodating a grace period between January 1st, 2015 and April 30th, 2015. Effective May 1, 2015, Optum Idaho is enforcing the October 2014 national standards for individual psychotherapy and group psychotherapy—when billed on the same date of service. We are not required to offer the accommodation below, spanning January thru April 2015.

While Optum generally applies Centers for Medicare and Medicaid Services (CMS) coding edits (also known as CMS National Correct Coding Initiative (NCCI) standards) the following quarter, we have recognized that many practices are not familiar with recent changes:

- When reporting (billing) CPT 90847, CPT(s) 90832, 90833, 90834, 90836, 90837, 90838 – These codes are no longer covered and no modifier is accommodated
- When reporting (billing) CPT 90846, CPT(s) 90832, 90833, 90834, 90836, 90837, 90838 – These codes can be covered with Modifier use, e.g., 59

You will see the following accommodations made to Idaho Medicaid providers:

- Claims received January 1, 2015 thru April 30, 2015 will be reprocessed for payment for the affected codes and there is nothing you need to do; this is not a guarantee of payment, as additional adjudication rules can apply (such as patient eligibility)
- New remittances will be mailed
- If you previously received a rejection during an initial claim submission attempt and did not receive an actual remittance/EOB, the claim may not be at Optum for reprocessing and may need to be resubmitted for processing. A rejection can include, “Medicare CCI: According to Medicare’s National Correct Coding Initiative, the service, 90847, cannot be rendered service by the same provider on the same day...” Please call our Provider Customer Service line at **(855) 202-0983** if you would like to verify claim receipt.

As of May 1, 2015, application of the new edits will be effective for all Idaho Medicaid providers. *Note: These are claims received by Optum on May 1st and later.*

If you need assistance in submitting a claim, please call Optum Idaho’s Provider Customer Service line at **(855) 202-0983** between 8:00 a.m. – 6:00 p.m. MST.

Thank you,
Optum Idaho