



OPTUM NETWORK PROVIDERS WITH TARGETED CARE COORDINATION

Reviewed bi-weekly
Updated April 30, 2024



REGION 1		
Bonnors Ferry		
Rawlings Community Counseling		
6807 Cody St. Bonnors Ferry, ID 83805 (208) 267-0900	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Coeur d'Alene		
Idaho Youth Ranch		
1609 N Government Way Coeur d'Alene, ID 83814 (208) 667-3340	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult, Infant



Heritage Family Support

2201 Ironwood Pl
Coeur d'Alene, ID 83814
(208) 769-4222

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

REGION 2

Kamiah

A Body and Mind Health Services

411 Main St, Unit G
Kamiah, ID 83536
(208) 683-8320

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Lewiston

Northwest Children's Home Behavioral Health Clinic

602 13th Street
Lewiston, ID 83501
(208) 746-3388

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Sequoia Counseling Services, Inc.

531 Bryden Ave
Lewiston, ID 83501
(208) 798-1646

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Moscow

A Body and Mind Health Services

213 N Main St, Suite 1B
Moscow, ID 83843
(208) 683-8320

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Scott Community Care

317 W Sixth Street
Moscow, ID 83843
(208) 882-3504

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Orofino

A to Z Counseling

1275 Riverside Ave.
Orofino, ID 83544
(208) 476-7483

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

REGION 3



Middleton

A Body and Mind Health Services

509 South Middleton Rd
Middleton, ID 83644
(208) 675-9402

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Nampa

Access Behavioral Health

3307 Caldwell Blvd, Ste. 104
Nampa, ID 83651
(208) 465-4833

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Brighter Future Health, Inc.

316 12th Ave. Rd.
Nampa, ID 83686
(208) 323-4400

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

CenterPointe, Inc.

915 Parkcentre Way Ste 7
Nampa, ID 83651
(208) 442-7791

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Preschool, Adolescent, Child, Adult

Pathways of Idaho, LLC

204 10th Ave S
Nampa, ID 83651
(208) 466-2229

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

REGION 4

Boise

A Body and Mind Health Services

148 S Cole Rd
Boise, ID 83709
(208) 683-8320

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Ability Health and Rehabilitation, LLC

10101 W Overland Rd Ste 110
Boise, ID 83709
(208) 333-9578

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Access Behavioral Health Services

1276 W River St Ste 100
Boise, ID 83702
(208) 338-4699

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult



Advocate Warriors, LLC		
8918 W. Northview St. Boise, ID 83704 (208) 421-6612	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Brighter Future Health, Inc.		
9196 W. Emerald St. Ste 130 Boise, ID 83704 (208) 323-4400	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Children's Home Society of Idaho (Warm Springs Counseling)		
740 E Warm Springs Ave Boise, ID 83712 (208) 323-7797	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Children's Therapy Place		
6855 W. Fairview Ave. Boise, ID 83704 (208) 286-1529	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child
Noble Intent, LLC		
10448 W. Garverdale Ct. Boise, ID 83704 (208) 323-8888	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Pathways of Idaho, LLC		
545 N Benjamin Ln Ste 175 Boise, ID 83704 (208) 322-1026	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Real Solutions Counseling		
1011 W Williams St Ste G Boise, ID 83706 (208) 991-0222	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
Restoring Hope Healing from Trauma and Addiction LLC		
1407 W. McMillan Rd Ste 120 Meridian, ID 83646 (208) 315-6717	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
STARR Family Behavioral Health, LLC		
8100 W Emerald St Ste 150 Boise, ID 83704 (208) 908-6399	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, ARABIC, SPANISH, SOMALI Age Group: Adolescent, Child, Adult
Meridian		
InRoads, Inc.		



3288 E Pine Ave.
Meridian, ID 83642
(208) 888-8887

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Limitless Life Counseling, LLC

3071 E Franklin Rd Ste 201
Meridian, ID 83642
(208) 807-2877

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

REGION 5

Burley

Family Health Services

1309 Bennett Ave
Burley, ID 83318
(208) 678-7796

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Twin Falls

A Body and Mind Health Services

496 Shoup Ave W, Ste. F
Twin Falls, ID 83301
(208) 405-0873

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Alliance Family Service, Inc.

550 Polk St., Ste. A
Twin Falls, ID 83301
(208) 737-0572

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Community Support Center, Inc.

336 Main Ave S.
Twin Falls, ID 83301
(208) 737-0777

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Crosspointe Mental Health, LLC

1363 Fillmore St.
Twin Falls, ID 83301
(208) 736-7090

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Family Health Services

607 2nd Ave. E.
Twin Falls, ID 83301
(208) 737-6711

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

ProActive Advantage, LLC



264 Main Ave S
Twin Falls, ID 83301
(208) 734-0407

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH, FRENCH
Age Group: Adolescent, Child, Adult

Positive Connections

1373 Fillmore St.
Twin Falls, ID 83301
(208) 737-9999

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Treatment and Recovery Clinic

630 Addison Ave. W., Ste 1000
Twin Falls, ID 83301
(208) 736-5048

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Valley Community Counseling, Inc.

419 Shoup Ave. W.
Twin Falls, ID 83301
(208) 736-0695

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

REGION 6

American Falls

Community Mental Health Services

420 Hillcrest Ave
American Falls, ID 83211
(208) 589-1237

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Blackfoot

Mental Health Specialists

745 W Bridge St, Ste F
Blackfoot, ID 83221
(208) 238-9000

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Still Waters Counseling

1309 Camas St
Blackfoot, ID 83221
(208) 782-0675

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Chubbuck

Center Counseling, LLC

265 E Chubbuck Rd
Chubbuck, ID 83202
(208) 237-1711

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Mental Health Specialists



210 W Burnside Ave, Ste A
Chubbuck, ID 83202
(208) 238-9000

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Pocatello

Community Mental Health Services

720 E Lander St
Pocatello, ID 83201
(208) 478-2172

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Portneuf Valley Family Center

444 Hospital Way Ste 477
Pocatello, ID 83201
(208) 233-7832

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Willow Sage Services

440 E Clark St Ste A
Pocatello, ID 83201
(208) 233-1276

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Preston

Priestley Mental Health

75 S 1st W
Preston, ID 83263
(208) 852-2370

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

REGION 7

Ammon

Badger DBA Rehabilitative Health Services

1675 Curlew Dr.
Ammon, ID 83406
(208) 523-5319

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Healthy Care Solutions, LLC

3522 Briar Creek Ln.
Ammon, ID 83406
(208) 529-1660

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH, GERMAN,
AMERICAN SIGN LANGUAGE
Age Group: Adolescent, Child, Adult

Luke and Spencer Behavioral Health PLLC

1904 Jennie Lee Dr.
Idaho Falls, ID 83404
(208) 974-5200

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Pearl Health Clinic



2705 E. 17th St.
Ammon, ID 83406
(208) 346-7500

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult, Infant

Blackfoot

J & M Mental Health Services

60 N Broadway St.
Blackfoot, ID 83221
(208) 782-3434

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Stewards of Recovery

495 Emerald Ave.
Blackfoot, ID 83221
(208) 932-4493

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Idaho Falls

AmericaHealth

1301 E 17th St Ste 5
Idaho Falls, ID 83404
(208) 538-3122

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Answers, LLC

855 N Capital Ave
Idaho Falls, ID 83402
(208) 552-0855

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Children's Supportive Services, Inc.

1565 E Lincoln Rd
Idaho Falls, ID 83401
(208) 524-8996

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Community Mental Health Services

1400 Benton St.
Idaho Falls, ID 83401
(208) 524-8339

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult

Innovative Health Care Concepts

111 E 16th St.
Idaho Falls, ID 83404
(208) 523-1130

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y
Evening/Weekend Appointments: Y

Languages: ENGLISH, SPANISH
Age Group: Adolescent, Child, Adult

Mountain West Supportive Services

1970 E 17th St Ste 101
Idaho Falls, ID 83404
(208) 715-0218

Handicap Accessible/ADA Compliant: Y
Accepting New Patients: Y

Languages: ENGLISH
Age Group: Adolescent, Child, Adult



Luke and Spencer Behavioral Health		
1904 Jennie Lee Dr. Idaho Falls, ID 83404 (208) 974-5200	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
One Love Agency		
2235 E 25 th St Ste 200 Idaho Falls, ID 83404 (208) 991-4296	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child
Serenity Human Service Coordination		
560 3rd St. Idaho Falls, ID 83401 (208) 403-2825	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Stewards of Recovery		
685 1st St. Idaho Falls, ID 83401 (208) 932-4493	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Stewards of Recovery		
755 Lomax St. Idaho Falls, ID 83401 (208) 932-4493	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult
Willow Sage Services		
211 S Woodruff Ave Ste A3 Idaho Falls, ID 83401 (208) 524-4818	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
Rexburg		
AmericaHealth		
30 Madison Professional Park Rexburg, ID 83440 (208) 356-4459	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y Evening/Weekend Appointments: Y	Languages: ENGLISH, SPANISH Age Group: Adolescent, Child, Adult
Ostermiller Counseling Services		
242 E 7 th N, Ste 4 Rexburg, ID 83440 (208) 359-9683	Handicap Accessible/ADA Compliant: Y Accepting New Patients: Y	Languages: ENGLISH Age Group: Adolescent, Child, Adult

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If you think you weren't treated fairly because of your sex, age, race, color, national origin, or disability, you can send a complaint to:

Optum Civil Rights Coordinator
11000 Optum Circle
Eden Prairie, MN 55344
Phone: 888-445-8745, TTY 711
Fax: 855-351-5495
Email: Optum_Civil_Rights@Optum.com

If you need help with your complaint, please call the toll-free number (855) 202-0973. TTY 711. You must send the complaint within 60 days of when you found out about the issue.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

Online <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Phone: Toll-free **1-800-368-1019, 800-537-7697** (TDD)

Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

Language Assistance Services and Alternate Formats

This information is available in other formats like large print. To ask for another format, please call the toll-free number (855) 202-0973. TTY 711.

You have the right to get help and information in your language at no cost. To request an interpreter, call 1-855-202-0973.

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[Language Assistance Services and Alternate Formats, continued]

Vietnamese/ Tiếng Việt: Quý vị có quyền được giúp đỡ và cấp thông tin bằng ngôn ngữ của quý vị miễn phí. Để yêu cầu được thông dịch viên giúp đỡ, vui lòng gọi 1-855-202-0973.

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German/ Deutsche: Sie haben das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um einen Dolmetscher anzufordern, rufen Sie die Nummer 1-855-202-0973.

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Japanese/ 日本語: ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳をご希望の場合は、1-855-202-0973までお電話ください。

Romanian/ Română: Aveți dreptul de a obține gratuit ajutor și informații în limba dumneavoastră. Pentru a cere un interpret, sunați la 1-855-202-0973.

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Persian/Farsi/ سی‌راف:

شما حق دارید که کمک و اطلاعات به زبان خود را به طور رایگان دریافت نمایید. برای درخواست مترجم شفاهی با شماره 1-855-202-0973 تماس حاصل نمایید.

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आप के पास अपनी भाषा में सहायता एवं जानकारी निःशुल्क प्राप्त करने का अधिकार है। दुभाषिए के लिए 1-855-202-0973 पर फ़ोन करें।

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